

# Lisa Heneghan, Chief Digital Officer

## KPMG in the UK

### Transcription

After two and half decades working in technology, I can honestly say there has never been a more exciting time to be in Technology.

Technology is accelerating change in our world beyond anything we could ever have imagined when I started my career – transforming the way our businesses operate and how we live our lives.

And that's true for our clients and it's true for KPMG too. Technology is at the heart of everything we do – helping our clients tackle their most critical challenges and transforming how we work as a firm.

I'm very proud of the work that KPMG does for our clients across all sectors, using technology to really enhance our amazing content and expertise to drive sustainable change. And our clients truly value when we bring these elements together – not only to advise but also to deliver outcomes for them.

But I also say that we are transforming ourselves and how we work. As part of our own digital transformation, we've been rolling out new technology and tools to support our people to work in new ways in a hybrid world; making it possible for them to collaborate and connect effectively.

We're continuing to enhance our technology foundations as well to ensure that we have the flexibility and security to support us in the evolving world.

And we're creating a culture of curiosity, where technology helps our people learn continuously so that we can share insights and innovate together. As well as the right technology tools, we need to equip our colleagues with the digital skills and the ways of working to be successful.

Now another important dimension to technology is talent. We want to deliver the best for our clients and continue driving our own digital transformation. Well, that means we need to attract the brightest and most talented technologists into our business.

We have around 2,000 technology specialists here in KPMG and an incredibly diverse range of skills amongst them. We offer lots of amazing opportunities for people wanting a technology career and the chance to work on a broad variety of challenging and interesting projects.

We have fantastic people in our team, we work collaboratively and it's great fun! There is such an energy and a passion in everything we do.

Now that brings me to our sense of purpose. We care deeply about what we deliver for our clients, for our business and for our communities. We work with the most interesting organisations and our people have opportunities to make a meaningful difference.

Now, as a woman in technology, I care deeply about inclusion and diversity. I'm extremely aware that we need to encourage more women into technology. And, in the early part of my career there certainly weren't too many female role models to show what was possible.

Well, I'm thrilled that KPMG is helping to drive change. Our IT's Her Future initiative has really changed the dial for us. Since 2015, we've focused on increasing the number of females in our technology teams from 26% to 42%. More women are accepting offers from KPMG – an increase from 36% to 95%! Our work continues at pace and I am very, very proud of what we are doing.

It also goes beyond gender ... because the more diverse our teams, the more creative we will be and the better the solutions that we will create. So, we want a broad mix of backgrounds, life experience to get the best solutions together. So, wherever you were born, your background, your ethnicity, your sexuality, your gender, whether you identify as neurotypical or neurodiverse: none of these things should affect whether you fulfil your potential.

I hope I've given you some insight into technology at KPMG - and a curiosity to find out more about what we do, the great opportunities we have for those starting out and building their careers in technology. It's a great environment. It's certainly what brings me to work. Every day I'm reminded of why I love the people that are here, the way we work together and the shared purpose in what we do.

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