



# Consulting- Operational Transformation

## In-depth Guide

### Consulting – Operational Transformation

We help our clients to seek competitive advantage by driving change. Each client situation is unique. You will gain experience in a variety of sectors and client size. You will help drive tangible transformation for clients in their operating models and strategy to deliver sustained operational improvement.

A key part of this role is reacting to current industry challenges, working with clients to understand external pressures on their operations and implementing an operational strategy to enhance and grow their business. You will help clients move beyond strategic thinking to deliver tangible change. This might include embedding resilience into their operations functions, redesigning how their business activities are delivered, or managing their strategic change programmes.

The role will contribute to:

- Designing and implementing transformation programmes, that include market leading cloud-based technologies, which implement practical change for the benefit of service users
- Plan and deliver changes to help improve operational performance and reduce costs
- Moving services into alternative settings and develop new delivery models
- Deploying a leading toolkit of procurement software and capability
- Optimising client operations through artificial intelligence (AI) and advanced data analytics
- Transforming Sustainability processes to drive a lasting positive impact on the environment and society
- Digital Operations: Intelligent Automation and Structural Change
- Financial Crime Transformation: Target Operating Models
- Operational Resilience
- Operational Excellence and Lean methodologies
- Conduct and Remediation



- Risk Management, including Climate Risk
- Transformation Leadership: Portfolio Management and Programme Assurance

Closely aligned to Operational Transformation is our Defence Consulting team. This team focuses exclusively on the Defence Sector, working with government clients on large, complex and critical strategic issues that impact their organisations. Here you will have the opportunity to work in multi-disciplinary teams to design and implement strategies covering a number of different areas including digital transformation, financial and commercial management, data and analytics and workforce transformation and operational improvement. You will deliver exciting and purposeful projects at the heart of the nation's defence and security agenda. This could include work on major defence equipment procurement programmes. You should note that you will be subject to additional security clearance checks which have a number of preliminary requirements.

#### **Contact us**

+44 (0) 800 328 5764  
graduate@kpmg.co.uk

**[kpmgcareers.co.uk](https://kpmgcareers.co.uk)**

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